



Consultation Counters for Foreign Residents

1 Consultation Counters Set Up by City/Town (Including those set up by private organizations)

Name of Office, City/Town	Phone Number	Details
Hiroshima City		
International Exchange Lounge, Hiroshima Peace Culture Foundation (International Conference Center Hiroshima, 1F)	082-247-9715	April–September: 9:00–19:00 October–March: 9:00–18:00 (Closed from December 29 to January 3) Consultation services are offered via telephone (three-way calling). English etc.(in some languages, consultation services are offered with cooperation from volunteer interpreters)
Consultation Service for International Residents (inside International Exchange Lounge)	082-241-5010	Mon.–Fri.: 9:00–16:00 (excluding national holidays, Dec. 29–Jan. 3, Aug. 6) Chinese, Portuguese, Spanish, Vietnamese, English
Rotating consultation service (inside Community Coordination Division, Aki Ward Office, 2F)	082-821-4903	Portuguese: 2 nd Wed. of every month Spanish: 3 rd Thurs. of every month 10:15~12:30, 13:30~16:00
Rotating consultation service (inside Motomachi Management Office)	-	Chinese: 2 nd Tues. of every month 10:15~12:30, 13:30~16:00
Kure International Center (Kure City Office, 1F)	0823-25-5604	English Weekdays (except Wed.): 9:00–17:00 20:00 Chinese Weekdays (except Wed.): 9:00–17:00 Vietnamese Tues. – Fri.: 9:00~17:00 Sat. & Sun.: 10:00–18:00 (excluding national holidays, substitute holidays, year-end and New Year's holidays)
Hiro Collaboration Center (Hiro Civic Center, 4F)	0823-76-3370	Portuguese Mon, Tues, Thurs, Fri: 9:00~17:00 Sat: 10:00~18:00 (excluding national holidays and December 29 th - January 3 rd)
Citizens Affairs Section, Takehara City Office	0846-22-7734	
Management Planning Section, Mihara City Office	0848-67-6270	
Secretariat and PR Section, Onomichi City Office	0848-38-9395	

Name of Office, City/Town	Phone Number	Details
Citizens' Consultation Division, Fukuyama City Office	084-928-1125	Mon.–Fri.: 9:00–13:00, 14:00-16:00
	084-928-1211	Chinese (Reservation required) Mon.–Fri.: 8:30–12:00, 13:00-15:30
Matsunaga Citizen's Service Division, Matsunaga Branch Office	084-930-0780	Portuguese Mon.–Fri.: 9:00-12:00, 13:00-16:00 English Mon.–Fri.: 10:15–13:00, 14:00-17:15
Regional Revitalization Section, Fuchu City Office	0847-43-7118	
Residence Measures/Living Support Section, Miyoshi City Office	0824-62-6222	
Miyoshi International Relations Association	0824-62-6242	Every Thurs.: 17:00–19:00 (reservation by phone) (Miyoshi Community Development Center)
Shobara City		
Shobara International Exchange Association	0824-72-8285	Mon.–Fri. (excluding national holidays) 8:30–17:15
Planning and Finance Section, Otake City Office	0827-59-2125	
Higashihiroshima City		
Communication Corner Higashihiroshima Foundation for Affairs of Culture and Education (Higashihiroshima Citizens' Culture Center, 1F)	082-423-1922	[Daily life consultation] <Service hours> English Tues, Wed, Thurs: 9:00–17:00 Mon., Fri., Sun.: 13:00-17:00 Sat: 9:00-13:00 Portuguese Wed., Thurs., Sat.: 9:00-13:00 Chinese Mon., Tues., Fri., Sun.: 9:00-13:00 Thurs, Sat: 13:00-17:00 Vietnamese Sun.: 13:00-17:00 * Service hours and days of the week differ depending on the language. * Check the website for the consultation schedule. http://www.hhface.org/corner/en.html  (← Website)  (← Facebook)

(Higashihiroshima Citizens' Culture Center, 2F, Training room)	082-423-1922	[Legal consultation with a lawyer] Once a month, Sat. (in principle) English, Portuguese, Chinese *Make your reservation at least one week in advance
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Name of Office, City/Town	Phone Number	Details
International Exchange and Multicultural Cooperation Section, Hatsukaichi City Office	0829-30-0201	Chinese: Tue. & Thu.: 9:00-16:00 Tagalog and English: Wed. & Fri. 9:00-16:00 Vietnamese: Thurs.: 9:00-16:00
Citizens' Group Eejan (Asian)	0829-31-2224	Telephone reservations required. English, Korean, Chinese, Spanish, French, Filipino
Human Rights Multicultural Coexistence Promotion Section, Akitakata City Office	0826-42-5630	English Mon.-Thurs.: 8:30-16:45 Chinese Mon.-Fri.: 9:30-16:30 Portuguese Mon.-Fri.: 9:30-16:30
AICA (Akitakata City International Communication Organization)	050-5847-9666	Weekends (Mon.-Thurs.): 10:00-16:00
Human Rights Promotion Section, Etajima City Office	0823-43-1635	Tagalog and English Mon./Wed./Fri.: 9:00-16:00 Chinese Tue./Wed./Thu.: 13:00-17:00
Local Revitalization Section, Fuchu Town Office	082-286-3185	
Attraction Creation Promotion Section, Kaita Town Office	082-823-9234	
Citizens Tax Section, Kumano Town Office	082-820-5604	
Planning and Finance Section, Saka Town Office	082-820-1507	
Citizens' Affairs Section, Akiota Town Office	0826-28-2116	
Kitahiroshima-cho Residents Department (Human Rights and Comprehensive Living Consultation Center)	050-5812-5020	
Residents Section, Osakikamijima Town Office	0846-65-3113	
Planning Section, Sera Town Office	0847-22-3206	
Policy Planning Section, Jinsekikogen Town Office	0847-89-3351	

- In the case of cities and towns with no description of available languages, consultation is offered in Japanese by a City/Town Office staff member.

2 Consultation Counters for Foreign Residents Set Up by Hiroshima Prefectural Government

Name of Center	Telephone Number	Details
Hiroshima International Center	Toll-free number 0120-783-806 From a mobile phone: 082-541-3777 (direct number)	Every Thursday 10:00–12:00, 13:00–16:00 *Closed on national holidays, year-end and New Year’s holidays (Dec. 28–Jan. 4) Consultation services available <ul style="list-style-type: none"> • Residence status • Social insurance, labor issues • Legal/human rights issues (Only Sat.) Available languages <ul style="list-style-type: none"> • English • Chinese • Vietnamese • Korean • Tagalog • Portuguese • Indonesian • Thai • Spanish • Nepali

* When you wish to consult about residence status, please bring your passport and residence card, if circumstances allow.

3 Consultations for Technical Intern Trainees by the Organization for Technical Intern Training

3 – 1 Hiroshima Office

Name	Telephone Number	Details
Organization for Technical Intern Training: Hiroshima Office Hiroshima Prefecture, Hiroshima City, Naka-ku, Otemachi 3-1-9 Hiroshima Rijo-dori Building, 3F	082-207-3123 (Direct line)	Consultations available over the phone and in person. Service Days: Mon.-Fri. (Closed on national holidays, year-end and New Year’s holidays) 10 : 00~16 : 00 < Regular scheduling > ◇ Tuesday - Chinese ◇ Thursday - Vietnamese On days other than Tues. and Thurs., we offer telephone consultations in the following languages: <ul style="list-style-type: none"> • Chinese • Vietnamese • Tagalog • Thai • Khmer • Burmese • Indonesian • Lao

		<ul style="list-style-type: none"> • Mongolian • Nepali
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3 - 2 Headquarters: Native Language Consultations

Name	Telephone number	Details
Organization for Technical Intern Training (Headquarters: native language consultation)	0120-250-168	Vietnamese Mon.-Fri.: 11:00-19:00 Sun: 9:00-17:00 ※Email consultation service https://www.support.otit.go.jp/soudan/vi/
	0120-250-169	Chinese Mon./Wed./Fri.: 11:00-19:00 Sun: 9:00-17:00 ※Email consultation service https://www.support.otit.go.jp/soudan/cn/
	0120-250-192	Indonesian Tues./Thurs.: 11:00-19:00 ※Email consultation service https://www.support.otit.go.jp/soudan/id/
	0120-250-197	Tagalog Tues./Sat.: 11:00-19:00 ※Email consultation service https://www.support.otit.go.jp/soudan/phi/
	0120-250-147	English Tues./Sat.: 11:00-19:00 ※Email consultation service https://www.support.otit.go.jp/soudan/en/
	0120-250-198	Thai Thurs./Sat.: 11:00-19:00 ※Email consultation service https://www.support.otit.go.jp/soudan/th/
	0120-250-366	Khmer Thurs.: 11:00-19:00 ※Email consultation service https://www.support.otit.go.jp/soudan/kh/
	0120-250-302	Burmese Fri.: 11:00-19:00 ※Email consultation service https://www.support.otit.go.jp/soudan/mm/

※ On non-service days/times, you may leave a message on our answering machine.

※ We also accept consultations by letter.

Address: 〒108-0022 Tokyo, Minato-ku, Kaigan 3-9-15 LOOP-X 3F

Organization for Technical Intern Training, Technical Intern Department, Support
Division